

A. TITLE: LINGAP SA BARANGAY: BRINGING SOCIAL SERVICES CLOSER TO THE COMMUNITY

B. SUMMARY:

“The government of the people, by the people, and for the people shall not perish from the Earth.”

Rather than banner a political ideology, this Linconian adage has become a propulsive definition and a founding statement of the programs and practices of the local government of Rizal in developing and conducting programs and good practices since 2013.

Central to this concept of governance is the development of the barangay. Each one of the twenty six (26) barangays comprising this humble town is considered equally important as another. Each, being a building block of a larger community, befits a responsive and stimulating local government for what the barangay is a mere reflection of the kind of regimen and bureaucracy a town has.

Henceforth, the vitality, health and dynamism of this entity lie on sound community development being catered by the Local Government Unit (LGU).

The Constitution mandates that the government shall promote the quality of life of the people. Toward this end, Section 16 of the Local Government Code of 1991 provides that local government units shall pursue undertakings to promote health and safety, improve public morals, enhance economic prosperity and social justice, and preserve the comfort and convenience of the inhabitants.

Of about 58,185 citizens in 2013, majority were living below the poverty line aggravated by low educational attainment. Most of the people were dependent on agriculture to alleviate poverty making them more focused on rural living without considering other options being offered by the LGU.

For many years past, common recurring problems were encountered by the disadvantaged population—lack of knowledge, disrespectful employees, biases, and payment challenges—as a result of poor bureaucracy and administration far from and insensitive to the clamor of the people. These probably constrained them to avail of the services of the LGU unless badly needed.

Given these premises, then first term Mayor Rafaelito V. Andres wanted a paradigm shift: bring the LGU the closest possible to the community by delivering government services at par with what private institutions can offer.

Out of a strong political will and a fulfilment of a covenant with the Rizaleños, Mayor Lito steered the implementation of the “Lingap sa Barangay”.

The “Lingap sa Barangay” prods the idea of empowering every barangay in the town by providing services which mainly aim at improving the quality of life every Rizaleño deserves.

(needing citations of or interviews on the effectiveness of the program)

Indeed, the “Lingap sa Barangay” has yielded significant results considerably historical since its implementation. What more is the fact that this program is continuously being enhanced and revitalized all in the name of more responsive, more effective, and more efficient community service and development.

C. PROJECT DESCRIPTION.

The “Lingap sa Barangay” program is a red mark in every month of the LGU-Rizal work plan. This one yet highly important day of the month provides and avenue for the constituents in a scheduled barangay to do usual transactions with and avail of the frontline services rendered by different offices of the municipal government: the Office of the Municipal Mayor, Local Civil Registry, Treasurer’s Office, Municipal Agriculture Office, Municipal Assessor’s Office, Local Public and Employment Office, Municipal Health Office, Municipal Social Welfare and Development Office, Public Employment Service Office, Philippine National Police, Bureau of Fire and the Commission of Elections.

It mobilizes and makes lead offices of the LGU converge with the barangay government in order to ensure a much more accessible, potent and operative delivery of basic services guaranteeing higher number of beneficiaries while minimizing the cost that people may incur as they go along the process. Furthermore, the program also serves as a proper ground where the citizens are able to directly voice out their comments, suggestions and aspirations to the local officials and employees concerned which lay the foundation on policy formation and decision-making toward the betterment of the bureaucracy and the development of the community.

In the “Lingap sa Barangay” program, the implementing team serves as the facilitator of the activity. The team is responsible in organizing, coordinating and mobilizing the concerned offices at the barangay level.

D. PROJECT HISTORY.

Simple transactions like securing birth certificates or free-medical consultations, and more, citizens still had hard time gaining access to. People's low participation and lack of interest in enjoying basic services offered by the LGU were perhaps a result of constrained and limited resources, poor information dissemination and the absence of much more people-friendly business transactions.

As he assumed office on June 30, 2013, then 1st term Mayor Rafaelito V. Andres of the LGU of Rizal, Nueva Ecija, in convergence with respective barangay governments and in partnership with non-government organizations (NGOs), has brought dramatic changes to provide a more responsive LGU prioritizing the needs of the marginalized sector in the locality.

On August 2016 the Local Chief Executive created the Lingap sa Barangay Team which shall act as the implementing arm of the program.

E. RESULTS

Through the program the following has been attained:

- Enhanced community participation to the local government unit programs and decision making process;
- Increased confidence of constituents;
- Fostered responsive leadership;
- Increased number of beneficiaries of LGU services;
- Provided convenience to its constituents in availing some LGU frontline services;
- Established good rapport between the Municipal government and barangay officials;
- Established strengthened linkages with CSOs/Tapped the assistance of CSOs in providing social services;
- Improved/promoted the quality of life of every Rizalenos;

Services Provided during "Lingap sa Barangay"	Office-in-Charge	No. of Beneficiaries that Availed the Service					
		Year 2013	Income Generated	Year 2014	Income Generated	Year 2015	Income Generated
A. Health and Social Welfare Services	Municipal Health Office/ Volunteer Doctors						
1. Free-Medical Consultations provided with free medicines and/or vitamins		250	N/A	2,500	N/A	3,429	N/A
2. Dental Services		100	N/A	1,800	N/A	1,600	N/A

Services Provided during “Lingap sa Barangay”	Office-in-Charge	No. of Beneficiaries that Aailed the Service					
		Year 2013	Income Generated	Year 2014	Income Generated	Year 2015	Income Generated
B. Agricultural Support Services	Municipal Agriculturist Office						
1. Dispersal/Distribution of Seedlings		100	N/A	250	N/A	150	N/A
2. Anti-Rabies vaccination		0	N/A	1,584	N/A	1,648	N/A
3. Referral			N/A	131	N/A		N/A
C. Information Services/ Other Frontline Services							
a. Regulatory Services	Municipal Treasurers Office						
- Business Permit Application		40	26,922.00	285	241,909.00	263	203,804.00
- Ownership Transfer		0	N/A	0	N/A	0	N/A
- Inquiries		46	N/A	130	N/A	204	N/A
b. Registration:	Municipal Civil Registrar						
- Certificate of Live Birth		6	N/A	56	N/A	61	N/A
- Certificate of Marriage		2	N/A	14	N/A	18	N/A
- Certified Copies of Birth Certificate		0	N/A	0	N/A	0	N/A
- CENOMAR		0	N/A	0	N/A	20	N/A
c. Job Placement	Office of the Mayor/ PESO	100	N/A	150	N/A	290	N/A
d. Economic and Investment Promotion	LEIPO						
D. Other Services							
1. Libreng Kasal	Office of the Mayor / LCR	2	N/A	64	N/A	76	N/A
2. Free-haircut, manicure, pedicure (sponsored by CSO partners)	Office of the Mayor	90	N/A	1,320	N/A	1,725	N/A

B. Key Implementation Words

1. Participatory Planning and policy-decision making through LGU-CSO participation.

- Convened the Municipal Development Council (MDC) held on July 18, 2013 – In order to institutionalize the active participation of the local special body in the formulation of demand driven PPAs especially those involved in the effective and efficient delivery of basic services to the citizenry towards local development;
- Conducted a meeting with the Municipal Officials and Employees on July 24, 2013 - Re: Lingap sa Barangay Program;
- Consultation with the Liga ng mga Barangay held on its Regular Meeting on August 7, 2013 at the SB Session Hall, Rizal, Nueva Ecija;
- Incorporating the Lingap sa Barangay Program on its Budget;

2. Creation of Municipal Lingap sa Barangay Implementing Team.

This is to ensure the effective implementation of the program.

- Delineation of Roles and Responsibilities:

a. Pre-Activity

Office of the Mayor/Administrator	Department Head Concerned	Host Barangay
<ol style="list-style-type: none"> 1. Coordinate the Lingap sa Barangay with the Punong Barangay one (1) week before the conduct of the activity; 2. Convene meeting with the concerned department heads in preparation of the activity; 3. Coordination with NGOs and volunteers for possible assistance that they may provide during the activity; 4. Ensure that the team will set-up the venue 1 day before the activity; 5. Coordinate the assistance of PNP to augment personnel in order to ensure peace and order. 	<ol style="list-style-type: none"> 1. Submit proposals to the Administrator that are needed during the activity; 2. Provides tasking over their staff during the activity; 3. Ensure that the services will be made available during the activity; 	<ol style="list-style-type: none"> 1. Shall closely coordinate with the Municipal Administrator; 2. Ensure peace and order during the activity; 3. Disseminate the conduct of the activity in the barangay; 4. Ensure participation of the community;

b. During Activity

Office of the Mayor/Administrator	Department Head Concerned	Host Barangay
<ol style="list-style-type: none"> 1. Lead the program flow of the activity; 2. Monitor the activity all throughout; 3. Address the issues and concerns that might happen/raise during the conduct; 4. Document the whole program; 5. Ensure successful conduct of the activity 	<ol style="list-style-type: none"> 1. Be able to effectively cater the needs of the clients during the activity; 2. Raise issues and concerns immediately to the Office of the Mayor/Administrator for their proper action; 3. Assist the Office of the Mayor if needed. 	<ol style="list-style-type: none"> 1. Provide assistance to the municipal government officials and employees as well as their constituents; 2. Ensure cleanliness and orderliness during the activity; 3. Raise issues and concerns immediately to the Office of the Mayor/Administrat or for their proper action;

c. Post Activity

Office of the Mayor/Administrator	Department Head Concerned	Host Barangay
<ol style="list-style-type: none"> 1. Conduct coordination meeting with the department heads and punong barangays in order to 	<ol style="list-style-type: none"> 1. Attend the coordination meeting and be able to raise 	<ol style="list-style-type: none"> 1. Attend the coordination meeting and be able to raise

determine the success and failure met during the activity in order to improve the next conduct; 2. Continuous monitoring and evaluation of the activity 3. Identify sustainable projects	issues, concerns and recommendations for the improvement of the program implementation; 2. Submit the individual report/output of the activity; 3. Identify sustainable projects	issues, concerns and recommendations for the improvement of the program implementation;
--	--	---

3. Advocacy and Education Campaign.

Information dissemination campaign in order to introduce the program and raise awareness of the community.

4. Continuous monitoring and evaluation.

In order to evaluate and gather information based on citizens' feedback and project stakeholders so that the administration will be able to determine the efficiency of the program in depth for continuous improvement.

C. ANALYSIS AND LESSONS LEARNED

- Replicability;
- In order to effectively address challenges LGUs must take into account recommendations with the active participation of the private sector in order to craft a much more responsive program;
- Responsive leadership means empowered citizenry;
- Full support of the Local Chief Executive – delegation of authority;
- Non-Government Organizations and Civic Groups play vital role toward the attainment of local development in terms of the provision of social services;
- Successful participatory implementation of the program by the municipal government, barangay officials and employees, and volunteers has established “sense of ownership” among the implementers;
- Visible and accessible government to the public strengthened their trust and confidence over the government;
- Continuously capacitate the local leaders and functionaries to enhance their competencies and be able to respond the pressing need of the citizenry;
- The convergence of different sectors will dramatically help in catalyzing institutional change towards improve delivery of LGU services.
- The national government's recognition and incentivizing of best practices of LGUs will further challenge LGUs to work better;
- The strengthened relationship of the executive and the legislative body in the LGU is an indispensable factor in succeeding a certain program;

LINGAP SA BARANGAY

MEDICAL, DENTAL and OPTICAL



LIBRENG KASAL / Rehistro



LIBRENG GUPIT



Other Agencies and Services

